



An Important Update Regarding the NIB October 2025 Pension Payment

Dear Valued Pensioner,

The National Insurance Board (NIB) sincerely apologizes for the delay in the deposit of your October 2025 pension payment, which was expected on Friday, October 17, 2025.

This delay was caused by a technical difficulty in the transmission of the payment file. We are pleased to inform you that the concern has now been rectified. Please be assured that all pension payments will be successfully deposited into your accounts by the official due date of October 21, 2025.

We regret any inconvenience this delay may have caused. Thank you for your patience and understanding.

NIB remains committed to providing timely and reliable service, and we will continue to strive to exceed your expectations.

For any questions or concerns, please contact our Customer Service Team at customerservice@nib-bahamas.com.

Sincerely,

The National Insurance Board

October 18, 2025