

NOTICE

LIMITED FACE TO FACE SERVICES

Out of an abundance of caution and care for the health and welfare of NIB's staff and customers, the National Insurance Board wishes to advise the public that there will be limited face to face service in New Providence and the Family Islands.

1. FOR ASSISTANCE:



DROP BOX

Customers should submit completed forms and all supporting documents via the Drop Boxes located at all NIB offices.



EMAIL

Customers may utilize our business operations' emails to submit completed forms and supporting documents. See NIB's Facebook page and website for a complete listing of the email addresses.

2. FOR QUERIES:



TELEPHONE

Call us!
Visit the NIB website for a complete listing of all departments and offices contacts.



IN-PERSON

In person queries will be logged at the Local Office's front desk. An NIB representative will respond within 48 hours.

3. FOR CONTRIBUTION PAYMENT/CHEQUE COLLECTION:

All NIB Local Offices will remain open for contribution payments and for the collection of benefit and assistance cheque payments.



CONTRIBUTION PAYMENT

Visit the nearest NIB Local Office to make:

- Monetary payments or
- Cheque payments (*using the cheque drop box*)

Also, visit the NIB website for available online payment options.



CHEQUE COLLECTION

Family Island Offices are open for cheque collection. In New Providence:

- Long-term cheques - NIB's headquarters
- Short-term cheques - Thomas A. Robinson Stadium.

