



PRESS STATEMENT

FOR IMMEDIATE RELEASE

December 3, 2020

The National Insurance Board Among Certificate of Merit Recipients for the 2020 International Social Security Association (ISSA) Good Practice Awards

The National Insurance Board (NIB) is pleased to advise that The Bahamas is among the countries awarded the Certificate of Merit in the International Social Security Association (ISSA) Good Practice Award for the Americas for NIB's response to Shocks and extreme events: COVID-19 crisis.

NIB's Good Practice submission highlighted the important work that had been done by The Bahamas' Social Security Organization during the COVID-19 Pandemic to provide partial income support to those impacted by the loss of employment. The submission highlighted innovations in NIB's Unemployment Benefit programme, the Government's response to extending assistance to self employed persons, NIB's Strategic Plan and the use of technology to address customer service challenges.

The overall winner for this year's Good Practice Award was Employment and Social Development Canada (ESDC). Full results of the awards may be seen on ISSA's website:

<https://ww1.issa.int/sites/default/files/documents/2020-12/2-gpa-americas2020.pdf>.

Director, Dr. Nicola Virgill-Rolle thanked the Executive Team, Management and Staff of NIB for their diligence during this crisis and for their dedication to ensuring that NIB carried out its mandate fully and safely.

The International Social Security Association (ISSA), founded in 1927, is the umbrella organization for national social security administrations and agencies and has over 320 member institutions from over 160 countries.

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