

COVID-19

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Call Center & Customer Service

 225-5642 (CALL NIB)
502-1500
 customerservice@nib-bahamas.com



Registration and Card Services

 502.1770 / 396.1991
 registration@nib-bahamas.com



Short Term Claims Department

 502.1638 / 502.1845
 claimsstb@nib-bahamas.com



Long Term Claims Department

 502.1846 / 502.1706
 claimsltb@nib-bahamas.com



Pensions Department

 502.1556
 pensions@nib-bahamas.com



Verification Department

 502.1556
 verification@nib-bahamas.com



Compliance Department

 502.1560
 compliance@nib-bahamas.com



Contributions Department

 502.1511
 contributions@nib-bahamas.com



Registrant Self-Service Portal

 502.1654 / 502.1775
 registrant@nib-bahamas.com



Employer Self Service (ESS) Portal

 502.7613 / 502.7614
 ess@nib-bahamas.com



Occupational Health & Safety Unit

 502.1550 / 502.1513
 ohsu@nib-bahamas.com



Prescription Drug Plan

 Main Line: 356.2032 / Toll-free: 300.0001
Pharmacist: 502.1504
 info@nibdrugplan.com



Direct Deposit

 502.1638 / 502.1706
 directdepositform@nib-bahamas.com



General Queries

 nibcares@nib-bahamas.com
 info@nib-bahamas.com

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